CyberView™ dedicated KVM switch and rackmount screen technology

User Manual 17” / 19” / 20” LCD

RP-717 / RP-819 / RP-920

Rackmount Display Panel

Options :
- **SDI / MCS**
- **AV / HDMI / Audio**
- **Touchscreen / DC power**
- **MIL-type or lockable connector**

FC CE RoHS REACH

751

Designed and manufactured by Austin Hughes

Legal Information

First English printing, October 2002

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

Safety Instructions

Please read all of these instructions carefully before you use the device. Save this manual for future reference.

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40º Celsius (104º Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labeled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
  - ☐ Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - ☐ Repair or attempted repair by anyone not authorized by us.
  - ☐ Any damage of the product due to shipment.
  - ☐ Removal or installation of the product.
  - ☐ Causes external to the product, such as electric power fluctuation or failure.
  - ☐ Use of supplies or parts not meeting our specifications.
  - ☐ Normal wear and tear.
  - ☐ Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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Before Installation

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

How To Clean Your LCD Monitor

Caution :

- To avoid the risk of electric shock, make sure your hands are dry before unplugging your monitor from or plugging your monitor into an electrical outlet.
- When you clean your monitor, do not press down on the LCD screen. Pressing down on the screen can scratch or damage your display. Pressure damage is not covered under warranty.
- Use only cleansers made specifically for cleaning monitors and monitor screens. Cleansers not made to clean monitors and monitor screens can scratch the LCD display or strip off the finish.
- Do not spray any kind of liquid directly onto the screen or case of your monitor. Spraying liquids directly onto the screen or case can cause damage which is not covered under warranty.
- Do not use paper towels or abrasive pads to clean your monitor. Using an abrasive pad or any wood based paper product such as paper towels can scratch your LCD screen.

Cleaning Your Monitor

To clean your LCD safely, please follow these steps :

① Disconnect the power cord.

② Gently wipe the surface using a clean, dry microfiber cloth. Use as little pressure as possible.

Cleaning Tough Marks and Smudges

To remove tough marks and smudges, please follow these steps :

① Disconnect the power cord.

② Spray a small amount of non-abrasive cleanser on a microfiber cloth.

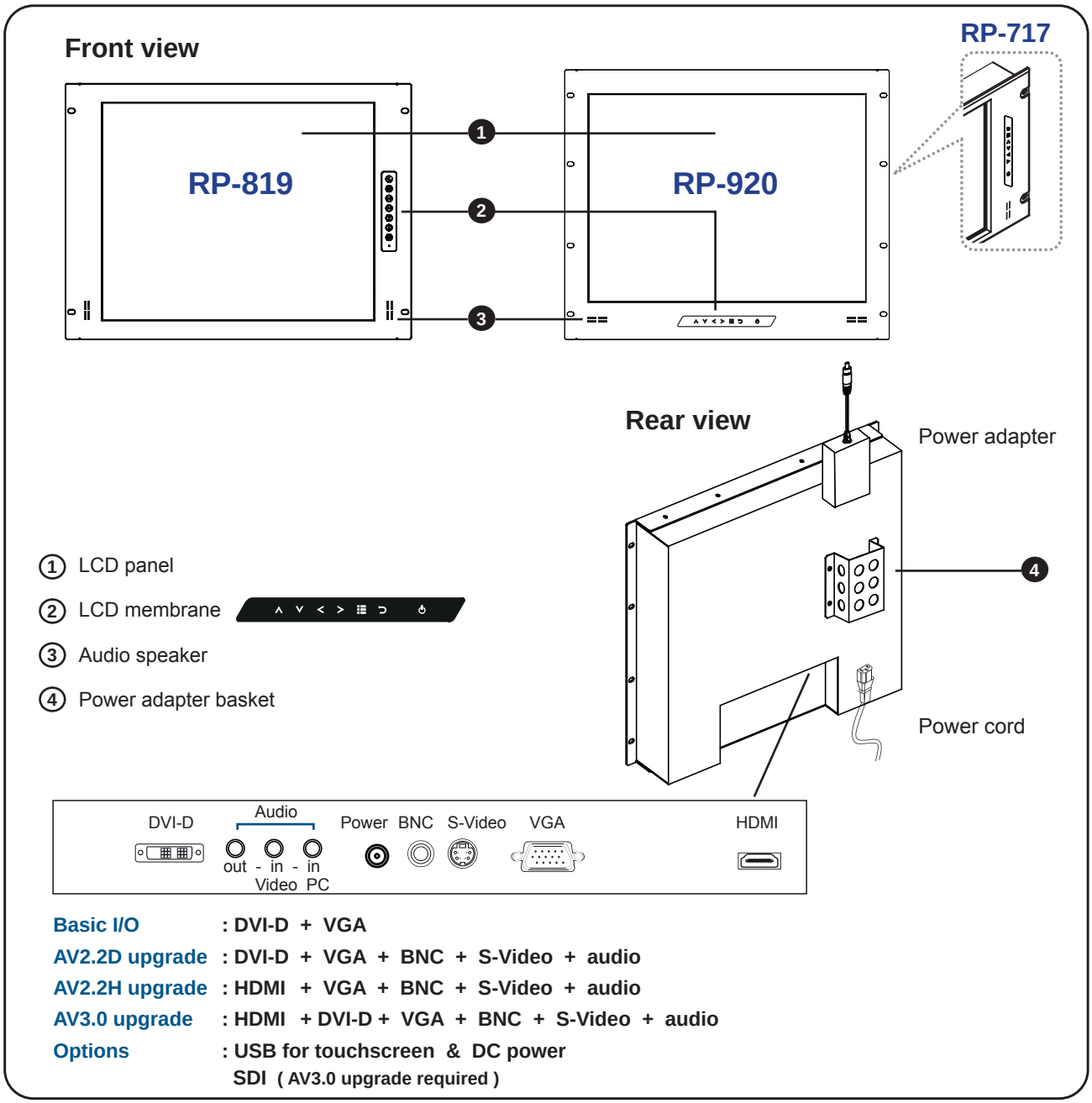
Caution : Do not spray or apply any liquids directly onto the monitor. Always apply the solution to your microfiber cloth first, not directly on the parts you are cleaning.

③ Gently wipe the surface. Use as little pressure as possible.

④ Wait until your monitor is completely dry before plugging it in and powering it up.

RP-717 or RP-819 or RP-920 X 1
6ft VGA cable X 1
Power adapter X 1
Power cord X 1

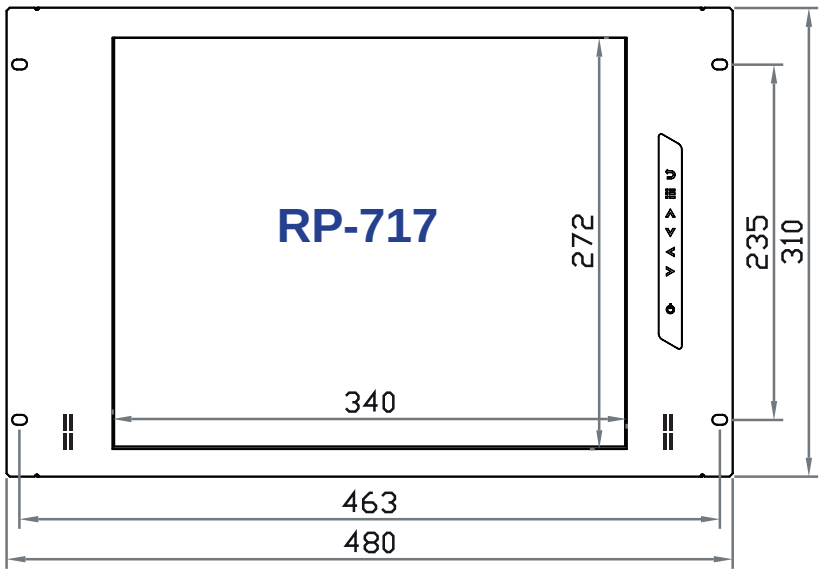
< 1.2 > Structure Diagram



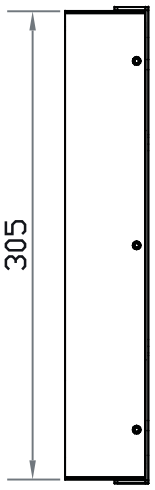
Basic I/O : DVI-D + VGA
AV2.2D upgrade : DVI-D + VGA + BNC + S-Video + audio
AV2.2H upgrade : HDMI + VGA + BNC + S-Video + audio
AV3.0 upgrade : HDMI + DVI-D + VGA + BNC + S-Video + audio
Options : USB for touchscreen & DC power
SDI (AV3.0 upgrade required)

< 1.2 > Dimension - RP-717

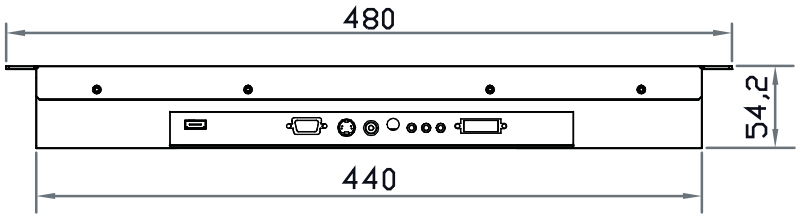
Front View



Side View



Bottom View

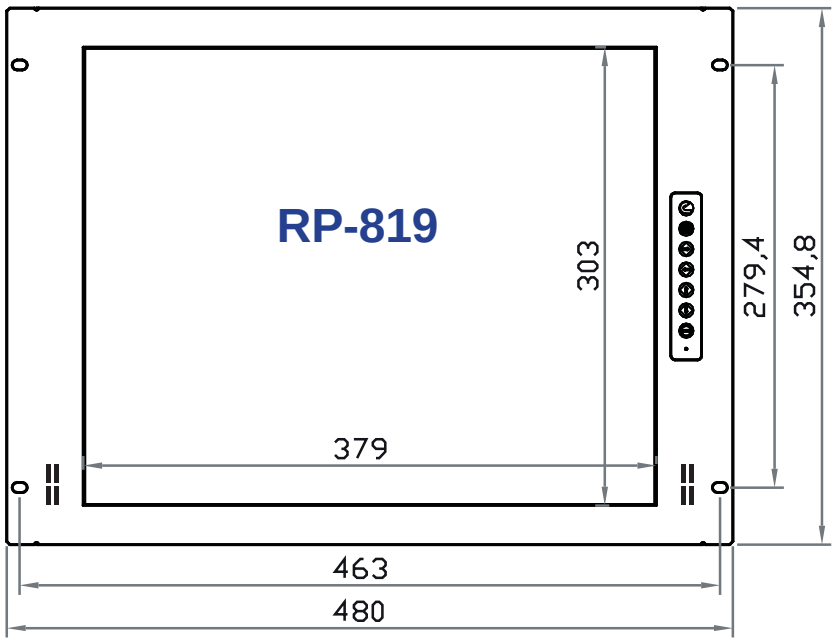


UNIT : mm
1mm = 0.03937 inch

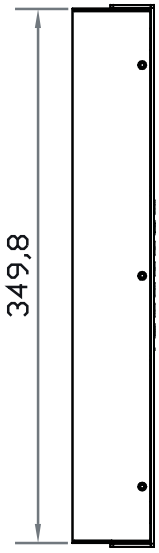
Model	Product Dimension (W x D x H)	Packing Dimension (W x D x H)	Net Weight	Gross Weight
RP-717	480 x 54.2 x 310 mm 18.9 x 2.1 x 12.2 inch	529 x 124 x 495 mm 20.8 x 4.9 x 19.5 inch	6.1 kg 13.4 lbs	8.2 kg 18 lbs

< 1.2 > Dimension - RP-819

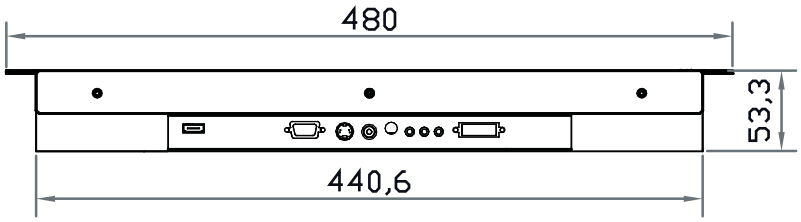
Front View



Side View



Bottom View

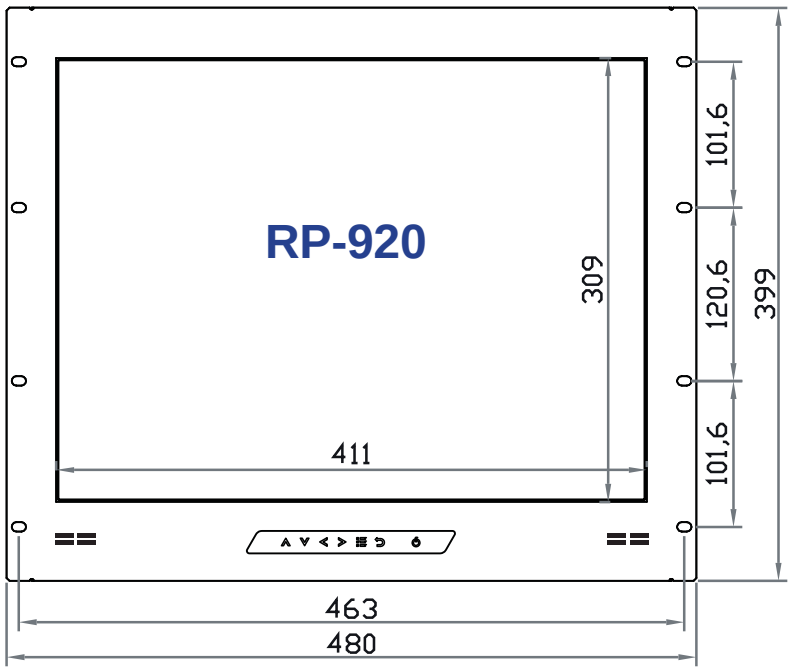


UNIT : mm
1mm = 0.03937 inch

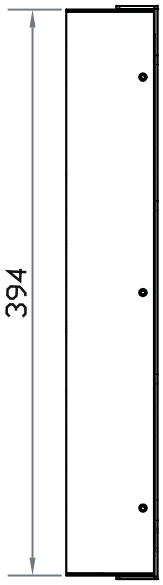
Model	Product Dimension (W x D x H)	Packing Dimension (W x D x H)	Net Weight	Gross Weight
RP-819	480 x 53.3 x 354.8 mm 18.9 x 2.1 x 14 inch	539 x 129 x 529 mm 21.2 x 5.1 x 20.8 inch	5.7 kg 12.5 lbs	8 kg 17.6 lbs

< 1.2 > Dimension - RP-920

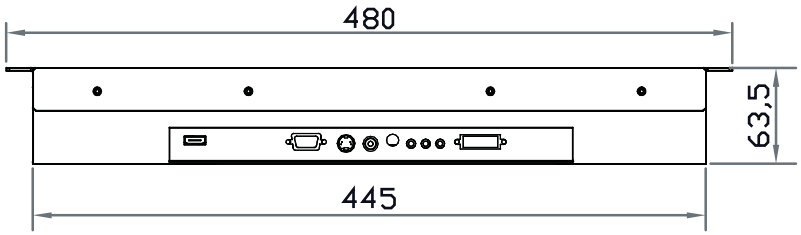
Front View



Side View



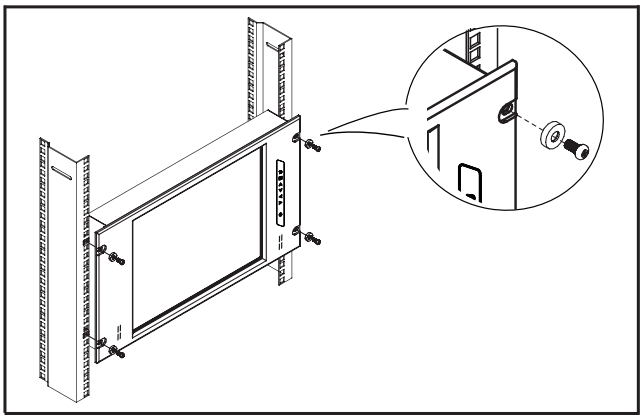
Bottom View



UNIT : mm
1mm = 0.03937 inch

Model	Product Dimension (W x D x H)	Packing Dimension (W x D x H)	Net Weight	Gross Weight
RP-920	480 x 63.5 x 399 mm 18.9 x 2.5 x 15.7 inch	583 x 124 x 529 mm 23 x 4.9 x 20.8 inch	8.4 kg 18.5 lbs	10.7 kg 23.5 lbs

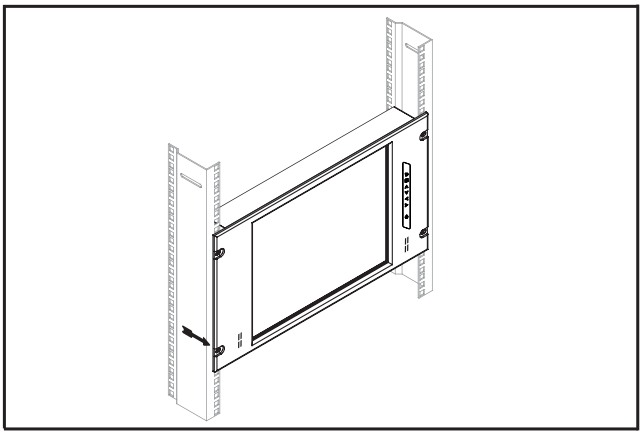
RP-717 / RP-819



Step 1

- Mount the display panel with M6 screw set.
- M6 screw x 4 pcs required (Left & right side).

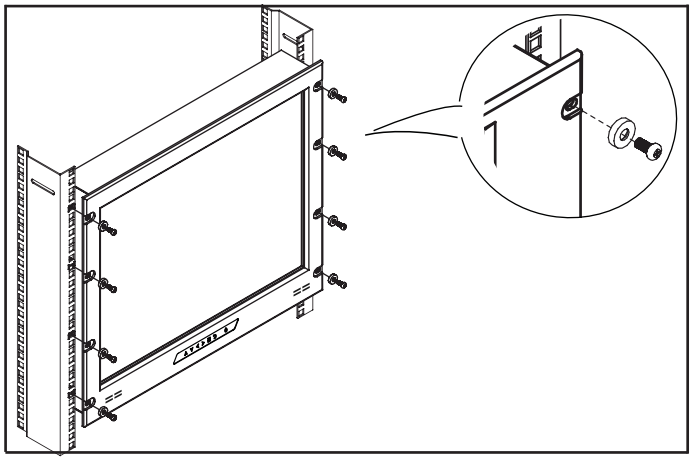
M6 screw sets are not provided.



Step 2

- Fix the LCD into the rack.

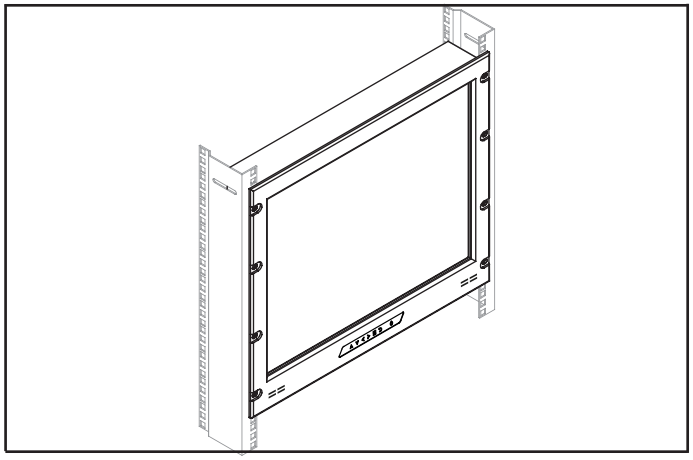
RP-920



Step 1

- Mount the display panel with M6 screw set.
- M6 screw x 8 pcs required (Left & right side).

M6 screw sets are not provided.



Step 2

- Fix the LCD into the rack.

< Part 2 >

< 2.1 > Product Specifications - RP-717 / RP-819

		RP-717	RP-819
LCD Panel	Manufacturer	AUO	AUO
	Panel Size (diagonal)	17-inch TFT color LCD	19-inch TFT color LCD
	Display pixel (dots x lines)	1280 x 1024	1280 x 1024
	Brightness (typ.)	250	250
	Contrast Ratio (typ.)	1000:1	1000:1
	Color	16.7 M	16.7 M
	Viewing Angle (L/R/U/D)	80/80/80/80	85/85/80/80
	Response Time (ms)	5	5
	Dot pitch (mm)	0.264	0.294
	Display Area (mm)	337.92H x 270.33V	376.32H x 301.06V
	Surface treatment	Haze 25%, Hard-coating	
	Surface hardness	3H	3H
	Backlight Type	CCFL	LED
	MTBF (hrs)	50,000	30,000

Video Connectivity	Digital	HDMI	HDMI 1.1, CEA-861-D
		DVI	DVI-D, TMDS single link
	Analog	VGA	Analog 0.7Vp-p
		Composite (BNC)	NTSC & PAL
		S-Video (4-pin)	NTSC & PAL
	Plug & Play	DVI / VGA	VESA EDID structure 1.3
	Synchronization	VGA	Separate, Composite & SOG

Audio Connectivity	Audio Input	Connector	3.5mm stereo jack
		Impedance / Power level	30kΩ / 750mV
	Audio Output	Connector	3.5mm stereo jack
		Resistance / Power level	30kΩ / 2.8V
	Speaker Output	Power	2 x 2W

*When the audio output is connected, speaker output is OFF

Power	Power Supply	Range	Auto-sensing 100 to 240VAC, 50 / 60Hz
	Power Consumption	Screen display ON	25W or less
		Power saving mode	4W or less
		Power button OFF	1W or less

Regulatory	Safety	FCC & CE certified
	Environmental	RoHS2 & REACH compliant

Environmental Conditions	Operating	Temperature	0 to 55°C degree
		Humidity	20~90%, non-condensing
	Storage	Temperature	-5 to 60°C degree
		Humidity	5~90%, non-condensing
		Shock	10G acceleration (11ms duration)
		Vibration	5~500Hz 1G RMS random

		RP-717	RP-819
Physical Specification	Product (W x D x H)	480 x 54.2 x 310 mm 18.9 x 2.1 x 12.2 inch	480 x 53.3 x 354.8 mm 18.9 x 2.1 x 14 inch
	Packing (W x D x H)	529 x 124 x 495 mm 20.8 x 4.9 x 19.5 inch	539 x 129 x 529 mm 21.2 x 5.1 x 20.8 inch
	Net Weight	6.1 kgs / 13.4 lbs	5.7 kgs / 12 lbs
	Gross Weight	8.2 kgs / 18 lbs	8 kgs / 17.6 lbs

Applicable Format	DVI-D / VGA Input	PC Signal	1280 x 1024 x 60 / 75Hz
			1280 x 960 x 60Hz
			1280 x 760 x 60 / 75Hz
			1152 x 864 x 75Hz
			1024 x 768 x 60 / 70 / 75Hz
			848 x 480 x 60Hz
			800 x 600 x 60 / 72 / 75Hz
			720 x 400 x 70Hz
			640 x 480 x 60 / 72 / 75Hz
			640 x 400 x 70Hz
			640 x 350 x 70Hz

< Part 2 >

< 2.1 > Product Specifications - RP-920

LCD Panel	Manufacturer	LG
	Panel Size (diagonal)	20-inch TFT color LCD
	Display pixel (dots x lines)	1600 x 1200
	Brightness (typ.)	300
	Contrast Ratio (typ.)	800:1
	Color	16.7 M
	Viewing Angle (L/R/U/D)	89/89/89/89
	Response Time (ms)	16
	Dot pitch (mm)	0.255
	Display Area (mm)	408.00H x 306.00V
	Surface treatment	Anti-glare, Hard-coating
	Surface hardness	3H
	Backlight Type	CCFL
	MTBF (hrs)	45,000

Video Connectivity	Digital	HDMI	HDMI 1.1, CEA-861-D
		DVI	DVI-D, TMDS single link
	Analog	VGA	Analog 0.7Vp-p
		Composite (BNC)	NTSC & PAL
		S-Video (4-pin)	NTSC & PAL
	Plug & Play	DVI / VGA	VESA EDID structure 1.3
	Synchronization	VGA	Separate, Composite & SOG

Audio Connectivity	Audio Input	Connector	3.5mm stereo jack
		Impedance / Power level	30kΩ / 750mV
	Audio Output	Connector	3.5mm stereo jack
		Resistance / Power level	30kΩ / 2.8V
	Speaker Output	Power	2 x 2W

*When the audio output is connected, speaker output is OFF

Power	Power Supply	Range	Auto-sensing 100 to 240VAC, 50 / 60Hz
	Power Consumption	Screen display ON	48W or less
		Power saving mode	4W or less
		Power button OFF	1W or less

Regulatory	Safety	FCC & CE certified
	Environmental	RoHS2 & REACH compliant

Environmental Conditions	Operating	Temperature	0 to 50°C degree
		Humidity	20~90%, non-condensing
	Storage	Temperature	-5 to 60°C degree
		Humidity	5~90%, non-condensing
		Shock	10G acceleration (11ms duration)
		Vibration	5~500Hz 1G RMS random

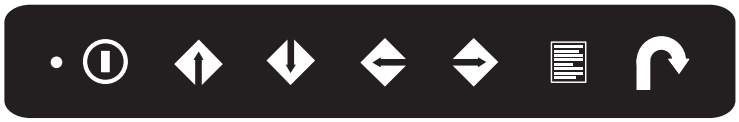
Physical Specification	Product (W x D x H)	480 x 63.5 x 399 mm 18.9 x 2.5 x 15.7 inch
	Packing (W x D x H)	583 x 124 x 529 mm 23 x 4.9 x 20.8 inch
	Net Weight	8.4 kgs / 18.5 lbs
	Gross Weight	10.7 kgs / 23.5 lbs

Applicable Format	DVI-D / VGA Input	PC Signal	1600 x 1200 x 60Hz
			1400 x 1050 x 60Hz
			1440 x 900 x 60Hz
			1360 x 768 x 60Hz
			1280 x 1024 x 60 / 75Hz
			1280 x 960 x 60Hz
			1280 x 760 x 60 / 75Hz
			1152 x 864 x 75Hz
			1024 x 768 x 60 / 70 / 75Hz
			848 x 480 x 60Hz
			800 x 600 x 60 / 72 / 75Hz
			720 x 400 x 70Hz
			640 x 480 x 60 / 72 / 75Hz
			640 x 400 x 70Hz
			640 x 350 x 70Hz

< 2.2 > On-screen Display Operation (OSD)

RP-819

- Power light
- Green = On
- Orange = Power saving



Membrane Switch	Function
	Power on / off LCD
	Display the OSD menu
	Scrolls through menu options and adjusts the displayed control (To auto adjustment by pressing the button for 5 seconds)
	Exit the OSD screen Toggle analog, digital & video connection (DVI-D and video options only)

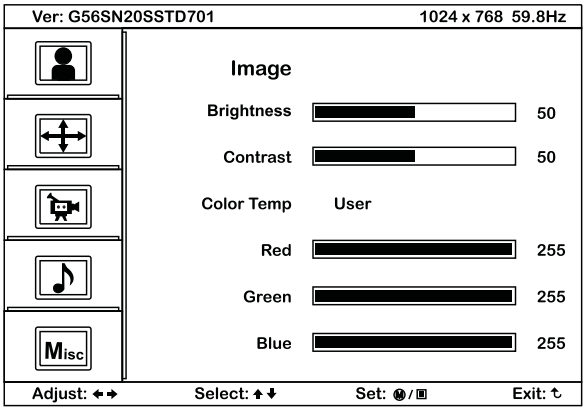
RP-717 / RP-920

Membrane Switch	Function
	Turn the monitor on or off
	Display the OSD menu Act as an Enter key to select screen setting options
	Scroll through menu options and adjust the displayed control
	Exit the OSD screen Go back to the previous on-screen sub-menu or main menu

Remark : All LED touch buttons in **WHITE** light.
The LED of **Power** touch button will flash continuously when there is no signal input.

① All the LED touch buttons will automatically turn off after 10 minutes of idle status (except the **Power**).

② Light up all membrane buttons, please press any button for 1 - 2 seconds (except the **Power**).



OSD Configuration Page

Image:
for the brightness, contrast, color temp, red, green, and blue

Geometry:
for the auto adjust, H position, V position, phase and clock

Video:
for the colour, tint, sharpness, noise reduction, DCDi and TV Setup

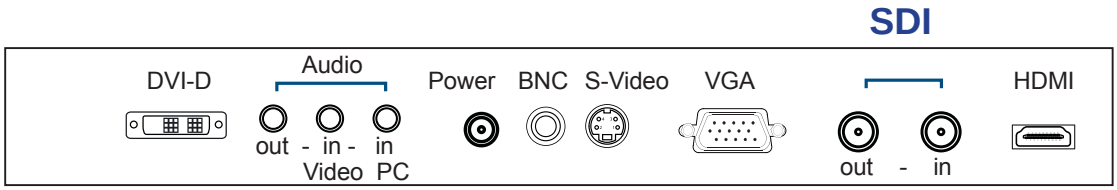
Audio:
for volume, bass, treble, balance, AVL and mute

Misc:
for the language, OSD position, graphic mode, ratio, reset and timer

< Part 3 >
< 3.1 > Options : 3G / HD / SD-SDI input

Austin Hughes' SDI input is an ideal solution for the broadcast-grade video and high resolution CCTV market.

Designed for use with CyberView Full HD 1080p and ultra high resolution 1920 x 1200 LCD displays, Austin Hughes provides a SDI input module without using additional space or power and it comes standard with a 2-year warranty.



*** For **SDI** option, the AD board will be upgraded to AV3.0, and this comes standard with HDMI, DVI-D, VGA, S-Video, BNC and audio inputs.

INPUT	3G-SDI IN	BNC x 1 / 0.8Vp-p (75 ohm)
	3G-SDI OUT	BNC x 1 / Active through, equalized & relocked

Standard Compliance	Video	SMPTE 425M / 274M / 296M / 125M ITU-R BT.656
	Audio	SMPTE 299M / 272M-C

Compatible Video Format	3G-SDI	1080p 1080p 1080i 720p	@60 / 50Hz, 4:2:2 @30 / 25 / 24Hz, 4:4:4 @60 / 50Hz, 4:4:4 @60 / 50Hz, 4:4:4
	HD-SDI	1080p 1080i 720p	@30 / 25 / 24Hz, 4:2:2 @60 / 50Hz, 4:2:2 @60 / 50Hz, 4:2:2
	SD-SDI	480i	@60Hz, 4:2:2
	ITU-R BT.656	576i	@50Hz, 4:2:2

Compatible Audio Format	3G-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	HD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	SD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized / Asynchronized Video

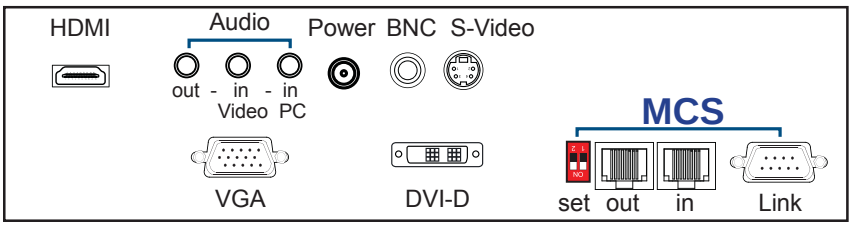
Max. Transmission Distance 75 ohm coaxial cable	3G-SDI	150m at 2.97Gb/s
	HD-SDI	250m at 1.485Gb/s
	SD-SDI	480m at 270Mb/s

< 3.2 > Options : MCS (Multi-display Control)

More control is always good. Especially when it is necessary and easy. Austin Hughes provides MCS solution to control the **OSD** of various CyberView LCD display up to 64 units.

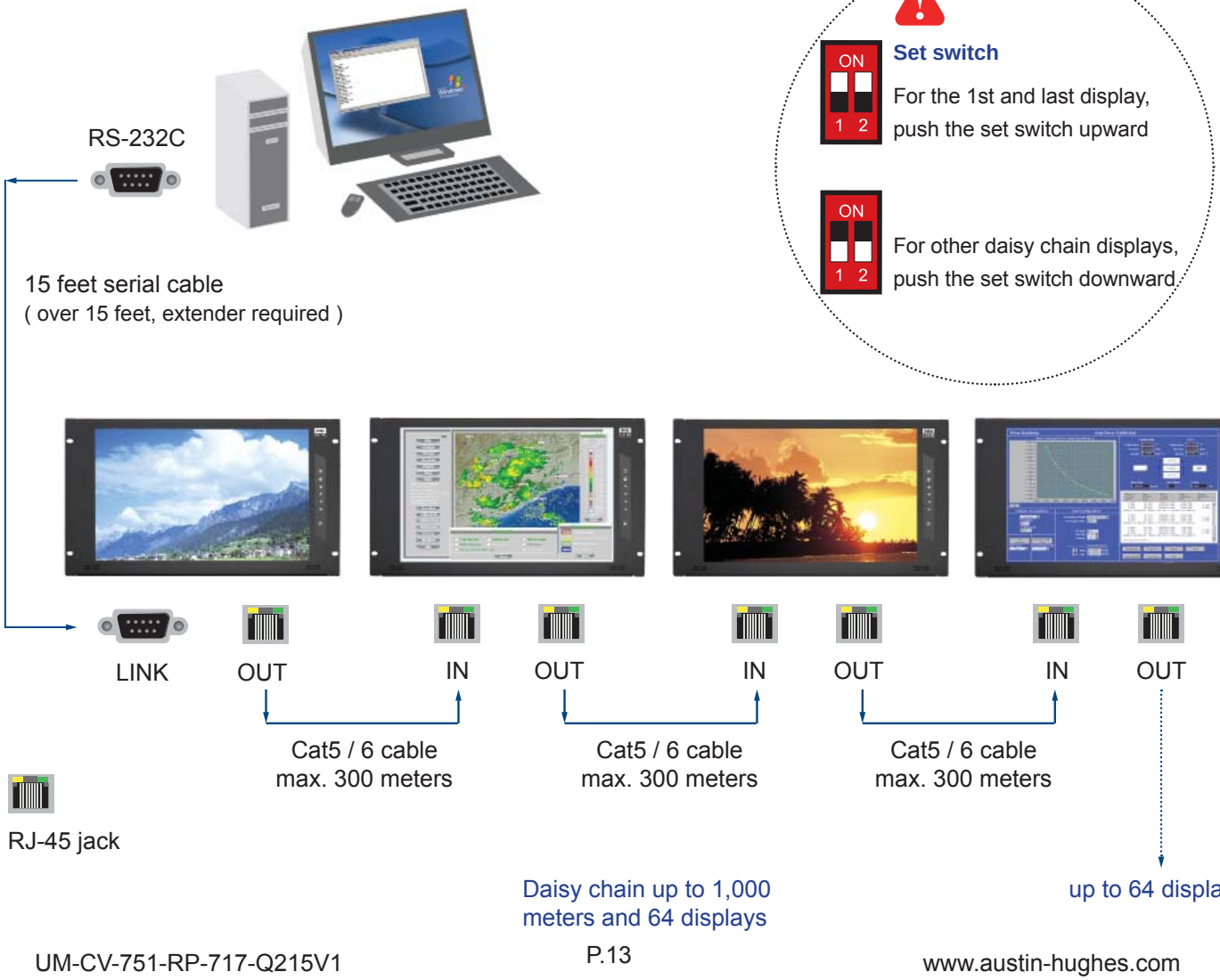
The RS-232C is used for the communication between the PC and the first display via a 15 feet serial cable while the CAN bus is used for the various LCD displays cascade together via CAT 5/6 cable, and daisy chain up to 1,000 meters.

Designed for use with CyberView LCD displays, Austin Hughes provides a MCS input module without using additional space or power and it comes standard with a 2-year warranty.



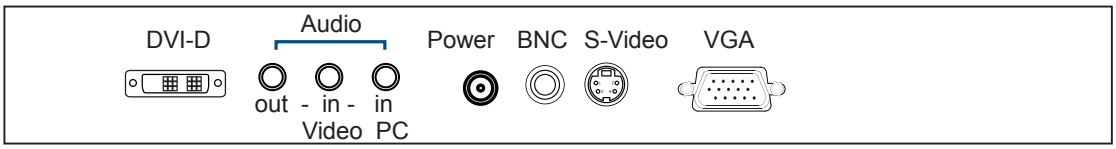
*** Please download the protocol of MCS control at :
http://www.austin-hughes.com/support/usermanual/cyberview/UM-CV-MCS.pdf

*** For **MCS** option, casing depth will be changed.



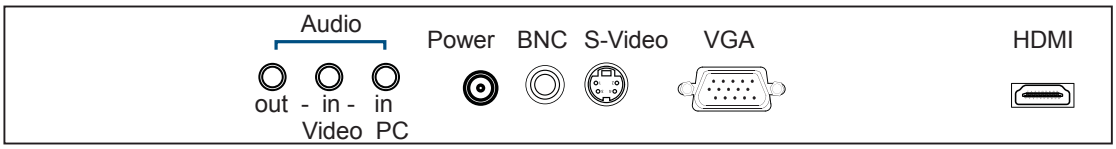
< 3.3 > AV2.2D Upgrade Options :

- DVI-D (DVI-D TMDS single link)
- AV (S-Video + Composite, BNC)
- Audio (3.5mm audio jacks for audio in & out, and 2W + 2W speakers)



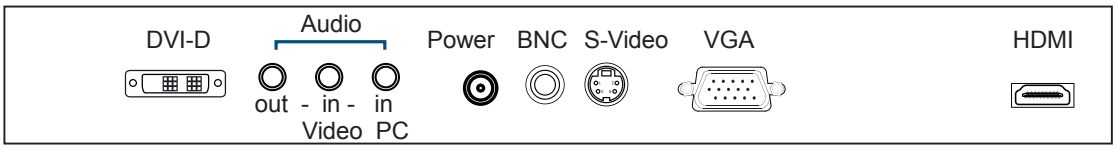
< 3.4 > AV2.2H Upgrade Options :

- HDMI (HDMI 1.1, CEA-861-D)
- AV (S-Video + Composite, BNC)
- Audio (3.5mm audio jacks for audio in & out, and 2W + 2W speakers)



< 3.5 > AV3.0 Upgrade Options :

- **HDMI** (HDMI 1.1, CEA-861-D)
- **DVI-D** (DVI-D TMDS single link)
- **AV** (S-Video + Composite, BNC)
- **Audio** (3.5mm audio jacks for audio in & out, and 2W + 2W speakers)



< 3.6 > Options : Touchscreen & driver

17” / 19" USB Touchscreen Specification

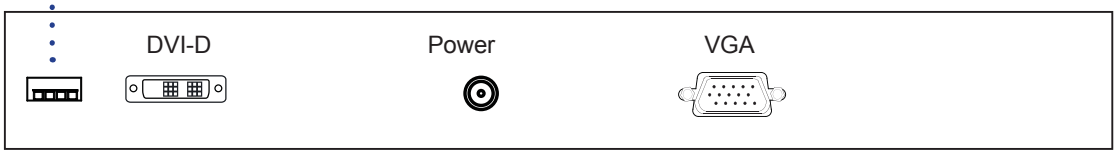
Model	17’	19”	17”	19”
	TRB e-Resistive		**TCB** e-Capacitive	
Technology	5-Wire Resistive		Capacitive	
Touch Point	Single		Single	
Method	Stylus or Finger		Finger	
Activation Force	≤ 50g / Stylus=R0.8		≤ 50g	
Durability	35 million touches		300 million touches	
Response Time	15 ms		20 ms	
Optical Transmittance	80% ± 3%		93% ±2%	
Surface Hardness	3H		9H	
Haze	8% ± 3%		7%	
Glass	1.4 ±0.2 mm	3.2 ±0.2 mm	2.8 mm ±10%	2.8 mm ±10%
Connector	USB Type A		USB Type A	
Compatibility	Windows 7 / XP / Vista, Linux		Windows 7 / XP / Vista, Linux	

20" USB Touchscreen Specification

Model	**TRB** e-Resistive
Technology	5-Wire Resistive
Touch Point	Single
Method	Stylus or Finger
Activation Force	≤ 50g / Stylus=R0.8
Durability	35 million touches
Response Time	15 ms
Optical Transmittance	80% ± 3%
Surface Hardness	3H
Haze	8% ± 3%
Glass	3.2 ±0.2 mm
Connector	USB Type A
Compatibility	Windows 7 / XP / Vista, Linux

- USB touchscreen package includes 1 x 6ft USB cable, quick reference guideline and CD disc
- For detailed information, please refer to the attached CD disc
- As the touchscreen unit is not made of toughened glass, please handle it carefully

USB Touchscreen



TRB & TCB Driver

Please follow the below steps to setup the touch screen:-

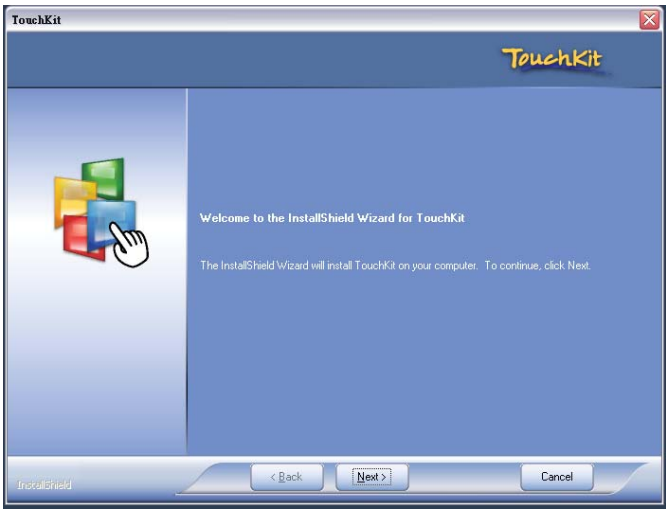
Step 1. Run the bundled CD disc or download the driver from the link below :
http://www.austin-hughes.com/downloads/RMDL/software.html

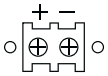
Step 2. Double click the Setup.exe

Step 3. Follow the installation instruction to finish the setup

Step 4. After installation, run the TouchKit program & the “4 point calibration”

Please do the initial calibration after the first setup


TouchKit
TouchKit
Welcome to the InstallShield Wizard for TouchKit
The InstallShield Wizard will install TouchKit on your computer. To continue, click Next.
InstallShield
< Back
Next >
Cancel

< 3.7 > Options : DC Power 

Model	12V	24V	48V	110 ~ 125V
Input rating				
Input voltage:	12-Volt	24-Volt	48-Volt	110-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V	66 ~ 160V
Input current				
- No load	50 mA	50 mA	50 mA	40 mA
- Full load	4950 mA	2450 mA	1220 mA	993 mA
Output rating				
Output voltage:	12-Volt	12-Volt	12-Volt	12-Volt
Output current:	4.16A	4.16A	4.16A	8.4A
Efficiency	84%	85%	85%	92%

	Input	Part no.	MIL Standard
MIL - type Connector	DC Power *** (Male)	MS3470W8-33P	MIL - DTL - 26482
	VGA *** (Male)	MS3470W14-15P	MIL - DTL - 26482

*** There are several additional MIL DC and VGA connector types with varying design characteristics to meet cost considerations and to provide users with the most design flexibility possible. For more information, please contact us.

	Input	Part no.	Standard
Lockable Connector	DC Power (Male)	YM-Ext-461CP001	D-type 3W3
	USB	LUSB - A111 - 00	-

*** MIL - type or Lockable connectors above can be integrated with our LCD displays. Sale service just for connectors not provided.

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